

PREFACE

This Report of the Comptroller and Auditor General of India for the year ended March 2021 has been prepared for submission to the Governor of Uttar Pradesh under Article 151 of the Constitution of India.

The Report contains significant results of Performance Audit on Information Technology System in Transport Department, Government of Uttar Pradesh.

The instances mentioned in this Report are those which came to notice in the course of test audit for the period 2016-17 to 2020-21 as well as those which came to notice in earlier years, but could not be reported in the previous Audit Reports. Instances relating to the period subsequent to 2020-21 have also been included, wherever necessary.

There was anomaly in mapping of pertinent and correct business rules in the Vahan application. The Department did not ensure validation checks for various data inputs. In spite of delayed implementation, the application lacked certain modules for reconciliations and refund. The Department failed to give an assurance of compliance of important directions of Ministry of Road Transport and Highways regarding security of the IT system. It also failed to achieve complete digitisation of legacy data and thus deprived the concerned stakeholders of benefits of on-line data/services.

The Audit has been conducted in conformity with the Auditing Standards issued by the Comptroller and Auditor General of India.